

Please read our terms and conditions carefully before completing your booking.

Trees for Life Rewilding Week – Terms and Conditions

1. Participation eligibility

Rewilding Week participants must be aged 18 or over.

2. Cancellation and refund policy

- Cancellations made **8 weeks or more** before the Rewilding Week start date will receive a full refund minus a **£40 administration charge**.
- Cancellations made between **8 and 6 weeks** before the start date will receive a 50% refund minus a **£40 administration charge**.
- No refunds or transfers are available for cancellations made within **6 weeks** of the start date.
- Transfers to a different week are treated the same as cancellations.
- As places are limited, it is very important to notify us of any changes as early as possible. Failure to notify us will impact the group's work and may result in financial implications for Trees for Life.

3. Health and medical information

Please inform us of any medical conditions, physical or mental disabilities, previous injuries, or any medications you are taking that may affect your ability to participate. All details are held in strict confidence, and we will contact you if we need more information. You are also required to update us with any changes to your health leading up to your Rewilding Week.

4. Insurance and personal belongings

Volunteers are covered by public liability and limited personal accident insurance during the course of their week. However, our insurance does not cover your personal belongings or activities outside the planned program. We strongly recommend that participants take out personal travel insurance for additional protection, particularly if they need to make a last-minute cancellation.

5. Commitment to the full week

We ask that you commit to the entire week, which runs from Saturday to Saturday. Essential introductory briefings take place on the first day, and we have a set schedule of work for the week. Late arrivals or early departures significantly impact the group's goals and objectives.

6. Limit on consecutive rewilding weeks

You may participate in as many Rewilding Weeks as you like, but we do not accept bookings for more than two consecutive weeks. This is to ensure the sustainability of the physical work and maintain a positive group dynamic. We may contact you to discuss consecutive bookings.

7. Changes to the programme

While every effort is made to provide accurate information, Trees for Life reserves the right to make changes to the work schedule or accommodation. In rare cases, weeks may be cancelled due to low

participant numbers or factors outside our control. Should this occur, we will offer you an alternative week or a full refund.

8. Behavioural expectations

Volunteers are representatives of Trees for Life and should act responsibly in both group and social settings. Illegal drugs are not tolerated, and alcohol consumption should be moderate and must not affect the work or group dynamics.

We reserve the right to refuse participation or to ask a volunteer to leave if their behaviour compromises the safety or performance of the group. Any costs incurred due to negligence or disruptive behaviour may be the responsibility of the participant.

9. Complaints procedure

If you have any issues during the week, please raise them with your Rewilding Week guide immediately. If the issue is not resolved, you may submit a written complaint to Trees for Life within 14 days of the end of your week, and we will investigate further.

10. Data processing (UK GDPR)

By agreeing to these terms and conditions, you consent to Trees for Life processing your personal data for purposes such as volunteer coordination, emergency contacts, and related activities. For more information, please refer to our Privacy Policy.

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